



Compatibility List:

This document lists the hardware devices that are currently compatible with the Viper Networks' Virtual PBX Platform. This is not an exhaustive list of devices nor vendors. This document will be continually updated to reflect currently developments and changes in vendor products.

Each product has been given a rating from one to five stars based on compatibility.

- Bad: ★★★★★
- OK: ★★★★★
- Excellent: ★★★★★



Although a product may be listed as compatible, it may not be recommended. Please read any ⚠ notations

Cisco

http://www.cisco.com/en/US/products/hw/vpndevc/ps2030/index.html				
1	PIX Firewall	Model Number	Version	Rating
		501	6.23	★★★★★
		506	6.23	★★★★★
		515	6.23	★★★★★
		525	6.23	★★★★★
		535	6.23	★★★★★
		The Cisco Pix is one of the best firewalls for ease of configuration and SIP compatibility. We would highly recommend standardizing on the PIX when shopping for a compatible firewall solution.		
2	IP Phones & ATAs	Model Number	Software Version	Rating
		CP-7940	POS3-06-3-00	★★★★★
		CP-7960	POS3-06-3-00	★★★★★
		CP-7905 ⚠	040406A	★★★★★
		ATA-186	3.1.1	★★★★★
		ATA-187	3.1.1	★★★★★
		ATA-188	3.1.1	★★★★★
		<ul style="list-style-type: none"> • Not Recommended <p>Most of Cisco's IP Phone and adapter product line is good. The main drawback has been cost. Most businesses should consider deploying Cisco IP phones</p>		



		when deploying any type of VOIP solution. The compatibility and support you get from Cisco may save many hours of labor.												
3	Gateways	<table border="1"> <thead> <tr> <th>Model Number</th> <th>Software Version</th> <th>Rating</th> </tr> </thead> <tbody> <tr> <td>36xx series</td> <td></td> <td>★★★★★</td> </tr> <tr> <td>53xx series</td> <td></td> <td>★★★★★</td> </tr> <tr> <td>72xx series</td> <td></td> <td>★★★★☆</td> </tr> </tbody> </table>	Model Number	Software Version	Rating	36xx series		★★★★★	53xx series		★★★★★	72xx series		★★★★☆
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Cisco Gateways are primarily designed for customer who require T1 or above voice services. We recommend using Cisco Gateways for all customers who can cost justify a T1 Gateway.														

DLink

http://www.dlink.com																													
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Linksys

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		BEFSR41	1.1.17	★★★★★
		BEFSRU31	1.45.11	★★★★★
		BEFVP41	1.00.13	★★★★★
		RVO42	NA	★★★★★

Linksys produces a line of popular home and SOHO routers. In terms of compatibility, it has not been an issue with our NAT traversal technology. Please check with Linksys for current models and software loads.

Mediatrix

<http://www.mediatrix.com>

1	Mediatrix Gateways	Model Number	Version	Rating
		1102 ⚠		★★★★★
		1104 ⚠	2.4.11.71	★★★★★
		1124 ⚠		★★★★★
		2102 ⚠		★★★★★

Mediatrix produces a line of SOHO FXS and FXO gateways. Mediatrix support is very poor and their product is very difficult to configure. We would recommend that service providers not deploy Mediatrix at this time. Their attractiveness has been their gateway price points and capabilities.

Known Issues:

- T.38 Fax support
- Poor User Interface
- Poor Technical Support
- System Freeze

Netgear

<http://www.netgear.com>

1	Netgear Firewall & Routers	Model Number	Version	Rating
		FVS318	3.2	★★★★★
		FVL328	2.002	★★★★★
		FR3285	1.409	★★★★★
		FVM318	1.1	★★★★★



		FVM318	1.1	★★★★★
		FWAG114	1.0.26RC4	★★★★★
		FM114P	1.509	★★★★★
<p>Netgear produces a line of popular home and SOHO routers. In terms of compatibility, it has not been an issue with our NAT traversal technology.</p>				

SIPURA

http://www.sipura.com				
1	SIPURA	Model Number	Version	Rating
		1000	2.0.10a	★★★★★
		2000	2.0.10a	★★★★★
		3000	2.0.9i	★★★★★
<p>SIPURA produces a line of residential FXS and FXO gateways. The product seems to be solid in terms of compatibility and reliability.</p>				

SNOM

http://www.snom.com				
1	SNOM	Model Number	Version	Rating
		105	2.04e, 2.03o, 2.03j, 2.02t	★★★★★
		200	2.04e, 2.03o, 2.03j, 2.02t	★★★★★
		220	2.04e, 2.03o, 2.03j, 2.02t	★★★★★
<p>SNOM phones are German designed and has a unique look and feel. Their price points are similar to Cisco which makes them unattractive to for the average SOHO.</p>				